



## 2GIG® GC3 Security & Automation System Fingertip Guide



Have Questions? Our Service  
Department can help:  
410-546-2210



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# CONTENTS

<b>Home Screen</b> .....	<b>3</b>
Emergency and Home Button .....	4
System Icons .....	5
<b>Burglary Protection</b> .....	<b>6</b>
Arm the System (Stay Mode) .....	7
Arm the System (Away Mode) .....	8
Bypass Sensors .....	9
Disarm the System .....	10
In the Event of a Burglary Alarm .....	12
If You Need to Use the Duress Code .....	13

## Home Screen

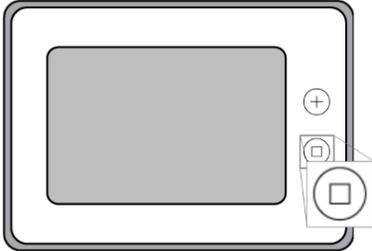
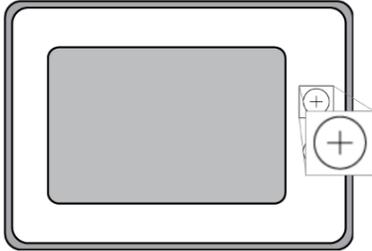
To wake the touchscreen, tap any area of the screen display or press the **Home** button on the right-side of the panel. The touchscreen goes into sleep mode after one (1) minute of inactivity. To change this setting to between 30 seconds and 10 minutes, tap **System Settings**, enter the Master User Code, tap **Screen**, and then change the **Screen Timeout** setting.



The Home screen includes these elements:

- » **Arming Features:** Tap **Arm Stay** or **Arm Away** to arm the system and use the slide controls to turn the **Silent Exit** and **Exit Delay** features ON/OFF.
- » **System Status:** Reveals the system state. For example: *System Ready to Arm*, *System Not Ready to Arm*, and so on.
- » **System Icons:** Tap to gain access to system messages, bookmarks, brightness/volume controls, or view the current energy source.
- » **System Logo:** Tap and enter the Duress Code to transmit a user duress report to the Central Station. See "If You Need to Use the Duress Code".
- » **Date/Time:** Shows the system date/time.
- » **Current Weather, Daily Forecast, and Hourly Forecast:** Requires an active account with a Remote Service Provider that supports weather forecasts and weather service alerts.

## Emergency and Home Button



### Emergency Button

Press this button as the first step for manually triggering an alarm. See "Manual Alarms" on page 18. During regular operations, the Alarm button changes states as follows:

- » **SOLID:** Lights solid WHITE to indicate it is available for use.
- » **BLINKING:** Blinks WHITE during an emergency alarm.

### Home Button

Press this button to wake the touchscreen or to return to the Home screen. During system operations, the Home button changes states as follows:

- » **SENSOR STATUS:** Lights solid GREEN when all sensors are closed (*System Ready to Arm*). Turns OFF when any sensor is open (*System Not Ready to Arm*).
- » **ARMING STATUS & ALARM MEMORY:** Solid RED during the Exit Delay countdown and when armed. Blinks RED during the Entry Delay countdown, during an alarm, and after an alarm (*System Armed*).
- » **POWER OUTAGE:** Flashes during a power outage when running on backup battery. Flashes GREEN when all sensors are closed (*System Ready to Arm*). Flashes ORANGE when one or more sensors are open (*System Not Ready to Arm*). Solid RED during Exit Delay countdown. Flashes RED while the system is armed.

## System Icons

The status bar that appears on the top of the Home screen and on most system menus reveals a variety of icons providing system information and access to different functions.



Figure 1 System Icons

Table 1-1 System Icons

			
USB Update	Incoming Messages	No Bookmark	Add Bookmark
			
Go to Bookmark	Dim Touchscreen	System Volume ON	Non-Critical Sounds OFF
			
System on AC Power	System NOT on AC Power	Low Backup Battery	

## Burglary Protection

To detect an intrusion, ensure the GC3 Panel is in the *System Ready to Arm* state. Then arm the system.

### Arm the System (Stay Mode)

Apply this mode when people and/or pets will be staying inside. Typically, this mode arms the premises' perimeter zones (for example, doors and windows) and leaves the interior zones (for example, motion detectors) disarmed.

To arm the system:



1

Tap **Arm Stay**. The system announces, "Arming Stay."



2

During the countdown, you have the option to tap **Silence** which will extend the length of the timer and silence the audible countdown.



3

After the countdown expires, the system is armed. The system announces, "System Armed Stay."

**IMPORTANT:** Consult your installer to determine if the *Quick Exit* feature is enabled on your system. When *Quick Exit* is allowed and the system is armed in Stay Mode, you have the option of tapping **Quick Exit** to start the *Exit Delay* countdown. This gives you time to exit the premises without having to disarm the system. At the end of the countdown, the system automatically re-arms itself in Stay Mode.

## Arm the System (Away Mode)

Apply this mode when people and pets will be leaving the premises. Typically, the installer configures the system so this mode arms both the perimeter zones (for example, doors and windows) and the interior zones (for example, motion detectors).

To arm the system:



1

Tap **Arm Away**.



2

Exit the premises before the audible *Exit Delay* countdown expires. During the countdown, you can tap **Silence** which will extend the length of the timer and silence the audible countdown.



3

After the *Exit Delay* countdown expires, the system is armed. The system announces, "System Armed Away."

**NOTE:** Consult your installer to determine if the *Auto Stay* feature is enabled. For compliance with *ANSI/SIA CP-01-2010*, when *Auto Stay* is enabled and you arm the system in Away Mode, you must exit the premises through an Exit/Entry door. If no one exits out through an Exit/Entry door at the end of the *Exit Delay* countdown, the system automatically arms itself in Stay Mode. For more in-depth information, see the *GC3 User Guide*.

**NOTE:** Consult your installer to determine if the *Exit Delay Restart* feature is enabled. When this feature is enabled, if you exit and then re-enter the premises before the Exit Delay countdown expires, the Exit Delay countdown restarts one time before the system arms. For compliance with *ANSI/SIA CP-01-2010*, this feature is enabled by default. For more in-depth information, see the *GC3 User Guide*.

## Bypass Sensors

When you open a protected door or window, the *System Not Ready to Arm* message appears and reveals the zone in YELLOW on the **Sensors Not Ready** list. Before you can arm the system, place the system into the ready to arm state by (1) walking to the sensor and closing it, or (2) bypassing the sensor.

To bypass the open sensors:



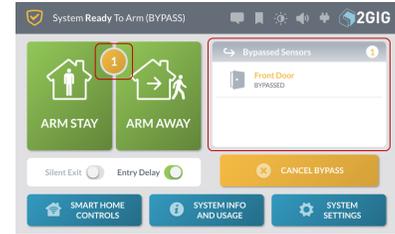
1

Review the **Sensors Not Ready** list and close any desired sensors. If you want to bypass the sensors in the list, tap **Bypass All**.



2

Enter a valid user code. If the installer enabled the *Quick Bypass* feature, you are NOT prompted for your code and will skip this step.



3

The system bypasses the sensor. You have the option to tap **1** (or **2**, **3**, and so on) to view the sensor(s) in the **Bypassed Sensors** list.

## Disarm the System

When the system is armed, it is actively protecting the premises. When you no longer want the system to protect the premises, you can disarm the system.

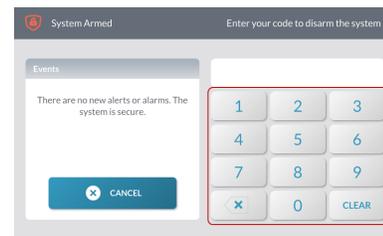
### Disarm the System from Stay Mode

To disarm the system from Stay mode:



1

At the **System Armed** page, tap **Disarm**.



2

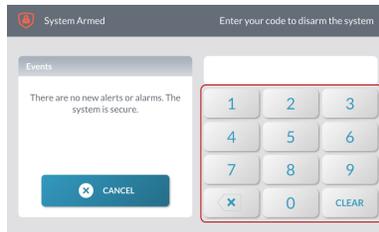
Enter your code to disarm the system.

**TIP:** If a false burglary alarm is activated while the system is armed (for example, someone inadvertently opens a protected door/window) and you want to cancel or silence the alarm, see "If You Want to Cancel/Silence a False Burglary Alarm " on page 11.

## Disarm the System from Away Mode

To disarm the system from Away mode:

- 1 Enter the premises through a designated Entry Delay sensor-protected door.



2

Enter your code to disarm the system.

**NOTE:** Consult your installer to determine the length of the *Entry Delay* feature. For compliance with *ANSI/SIA CP-01-2010*, the default setting is 30 seconds. For more in-depth information, see the *GC3 User Guide*.

## In the Event of a Burglary Alarm

Sensors have been installed to protect perimeter doors and windows for the premises. Cameras and motion detectors may also be installed to protect interior areas. Each sensor is programmed to alert the system to react in a specific way should its protection zone be violated.

When the system is armed, it initiates the following sequence of events when a protected zone is violated:

1. For instant sensors, the alarm siren immediately sounds and continues to sound until a User Code is entered or for the amount of time specified by the *Burglary Bell Cutoff Time* setting. The factory default setting is four (4) minutes. Consult your installer to determine the cutoff time for your system.
2. For delayed sensors, the system immediately starts the *Entry Delay* countdown to allow time to disarm the system. At the end of the countdown, the alarm siren sounds and will continue to sound until a User Code is entered or for the amount of time specified by the *Burglary Bell Cutoff Time* setting. For compliance with *ANSI/SIA CP-01-2010*, the factory default setting for this countdown is 30 seconds. This is designed to reduce the transmission of false alarm reports. Consult your installer to determine the length of your system's countdown.
3. After the report is received by the Central Station, an operator will respond per the terms defined in your individual Service Agreement with your 2GIG alarm dealer. For more in-depth information about specific alarm protocols, contact your alarm dealer.

### If You Want to Cancel/Silence a False Burglary Alarm

In the event of a false alarm (for example, if you enter the home while it is armed and do not disarm the system before the *Entry Delay* countdown expires), you can silence the alarm and cancel the alarm report using one of these options:

- » **If you disarm the system BEFORE the Abort Window Dialer Delay countdown expires**, the system silences the alarm siren and does not transmit an alarm report to the Central Station.
- » **If you disarm the system AFTER the Abort Window Dialer Delay countdown expires**, the system silences the alarm siren and transmits an alarm cancellation report to the Central Station. For a cancellation report to be transmitted, you must disarm the system before the *Alarm Cancel Time* expires. For compliance with *ANSI/SIA CP-01-2010*, the factory default setting is five (5) minutes. Consult your installer to determine the setting for your system.

### **Cross Sensor Zone**

A cross sensor zone is comprised of two wireless sensors and both sensors must be tripped within a programmed period of time before the system activates an alarm. For compliance with *ANSI/SIA CP-01-2010*, if only one of the sensors in the cross sensor zone is tripped within the programmed period of time, the system automatically transmits a trouble report to the Central Station but does not activate an alarm.

### **Swinger Shutdown Count**

The swinger shutdown count defines the maximum number of times a zone's sensor can activate (i.e., "trip") an alarm during a single arming session. After the sensor trips an alarm for the count, the sensor cannot set off an alarm until eight (8) hours passes or until the system is disarmed and then re-armed.

For compliance with *ANSI/SIA CP-01-2010*, the default swinger shutdown count must be set to two (2) trips.

## If You Need to Use the Duress Code

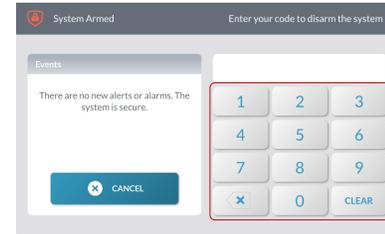
In the event that you find yourself needing to transmit a user duress report to the Central Station (for example, being held by an unwanted intruder against your will), use the steps below to input your system's unique Duress Code. This notifies the Central Station that you are in a duress situation without alerting the intruder that you have contacted your provider for assistance.

To use your system's unique Duress Code:



1

If the system is armed, tap **Disarm**. If the system is disarmed, tap the system logo in the top right corner.



2

Enter the **Duress Code**.

After the duress report is received by the Central Station, an operator will respond per the terms defined in your individual Service Agreement with your 2GIG alarm dealer. For more in-depth information about specific duress situation protocols, contact your alarm dealer.

**NOTE:** For compliance with *ANSI/SIA CP-01-2010*, the Duress Code must be a unique code. For more in-depth information, see the *GC3 User Guide*.